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In response to the Office Action dated July 25, 2006, Applicants respectfully request reconsideration based on the above amendments and following remarks. Applicants respectfully submit that the claims as presented are in condition for allowance.

Claims 35-52 were rejected under 35 U.S.C. § 103(a) as being unpatentable over Flynn in view of www.Rogers.com, "Portage™ Wireless Connectivity, Quick Start Guide, 10-2000" ("Rogers"). This rejection is traversed for the following reasons.

Claim 42 recites "providing the plurality of technicians with access to the updated version of the software and the computerized guide relating to a first vendor's equipment; and providing the plurality of technicians with access to second software and a second computerized guide relating to a second vendor's equipment." Neither Flynn nor Rogers teaches or suggests this element. Flynn does not disclose providing software and computerized guide relating to multiple vendors' equipment. Rogers is directed to a single vendor's equipment and thus also fails to teach the features of claim 42.

For the above reasons, claim 42 is patentable over Flynn in view of Rogers. Claims 36-41 and 43-50 depend from claim 42 and are patentable over Flynn in view of Rogers for at least the reasons advanced with respect to claim 42.

It is respectfully submitted that the application is in condition for allowance. Accordingly, reconsideration and allowance of the claims are respectfully requested. The Examiner is cordially requested to telephone, if the Examiner believes that it would be advantageous to the disposition of this case.

The Commissioner is hereby authorized to charge any additional fees or credit any overpayment, which may be required for this amendment, to Deposit Account No. 06-1130. In the event that an extension of time is required, or may be required in addition to that requested in any petition for an extension of time, the Commissioner is requested to grant a

petition for that extension of time which is required to make this response timely and is hereby authorized to charge any fee for such an extension of time or credit any overpayment for an extension of time to Deposit Account No. 06-1130.

Respectfully submitted,

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